West Virginia Department of Homeland Security - Division of Administrative Services Genie GS-1930 Scissor Lift - Anthony Correctional Center ARFQ 0608 DCR2500000020 September 25, 2024

The Charlotte Letter, LLC

301 N Crockett St Sherman, TX 75090

Direct: (903) 820-2617

Email: Kameron.brooks@thecharlotteletter.com

UEI: TYEZLWDMVGC5

DUNS: 10-118-8699

CAGE: 9ST20

The Charlotte Letter, LLC is pleased to present our proposal to the West Virginia Department of Homeland Security - Division of Administrative Services. Our team is dedicated to providing the best service possible, and we believe that our integrity and dedication set us apart from the competition.

With vast industry experience, our team delivers high quality products to each government or commercial contract. We offer a wide selection of products and have a network of distribution centers across the nation, ensuring prompt delivery and supply fulfillment. We have developed a trusted network, which allows us to deliver exceptional service and product lines.

Thank you for considering The Charlotte Letter, LLC as your supplier. We look forward to the opportunity to earn your business and support your important work.

Sincerely,

Kameron Brooks, CEO Stephanie Brooks, President

The Charlotte Letter, LLC	
Company Name, Mailing Address	The Charlotte Letter, LLC
	301 N Crockett St Sherman, TX 75090
Business Type	Limited Liability Company (LLC)
UEI	TYEZLWDMVGC5
DUNS	10-118-8699
CAGE	9ST20
Certifications	SBA 8(a), DBE, MBE, SBE, SDBE, HUBZone
Company Point of Contact and	Kameron Brooks, CEO
Phone for persons authorized to	Stephanie Brooks, President
negotiate with the government	Kameron.brooks@thecharlotteletter.com
	(605) 690-9614

<u>Item Number</u>	<u>Item</u>	Quantity	Unit Price	Amount
1	Genie 19' Scissor Lift 30in Width Electric with E-Drive Item No.SKU# GS-1930E	1	\$18,882.21	\$18,882.21
	Shipping			\$0.00
	Total			\$18,882.21



State of West Virginia Agency Request for Quote Miscellaneous

Proc Folder:	1512452		Reason for Modification:
Doc Description:	Genie GS-1930 Scissor Lift - Anthony Correctional Center		
D T	A D I O I		
Proc Type:	Agency Purchase Order		
Date Issued	Solicitation Closes	Solicitation No	Version
2024-09-11	2024-09-25 10:30	ARFQ 0608 DCR2500000020	1

BID RECEIVING LOCATION			

VENDOR

Vendor Customer Code: 9ST20

Vendor Name: The Charlotte Letter, LLC

Address: 301 N Crockett St Sherman, TX 75090

Street: 301 N Crockett St

City: Sherman

State: TX Country: USA Zip: 75090

Principal Contact: Kameron Brooks

Vendor Contact Phone: (605) 690-9614 **Extension:**

FOR INFORMATION CONTACT THE BUYER

Alyssa E Webb (304) 926-0499 erin.a.webb@wv.gov

Vendor
Signature X Kameron Brooks FEIN# 87-1748905 DATE September 16, 2024

All offers subject to all terms and conditions contained in this solicitation

 Date Printed:
 Sep 11, 2024
 Page 1
 FORM ID: WV-PRC-ARFQ-002 2020/05

ADDITIONAL INFORMATION

PURPOSE AND SCOPE: The West Virginia Department of Homeland Security - Division of Administrative Services (DAS) is soliciting bids on behalf of the West Virginia Division of Corrections and Rehabilitation (DCR) for Anthony Correctional Center and Jail to establish a contract for one time purchase of one (1) Electric Slab Scissor Lift. The facility is located at 313 Anthony Center Drive, White Sulphur Springs, WV 24986.

INVOICE TO		SHIP TO	
ANTHONY CORRECTIONAL CENTER		ANTHONY CORRECTIONAL CENTER	
313 ANTHONY CENTER DR		313 ANTHONY CENTER DR	
WHITE SULPHUR SPRINGS US	WV	WHITE SULPHUR SPRINGS US	WV

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
1	Genie GS - 1930, e-Drive, 110 V GS1930E1CE0001 or Equal	1.00000	EA	\$18,882.21	\$18,882.21

Comm Code	Manufacturer	Specification	Model #
20102306	Genie	Genie 19' Scissor Lift 30in Width Electric with E-Drive SKU# GS-1930E	GS-1930E

Extended Description:

3.1.1.1Vendor must provide a quantity of one (1) Genie GS - 1930, E-Drive, 110 V GS1930E1CE0001 New Lift or Equal with the following features on the Specifications Slab Scissor Lift ACC.

SCHEDULE OF EVENTS Line Event Event Date 1 Q & A 2024-09-18

 Date Printed:
 Sep 11, 2024
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 FORM ID: WV-PRC-ARFQ-002 2020/05

	Document Phase	Document Description	Page 3
DCR2500000020		Genie GS-1930 Scissor Lift - Anthony Correctional Center	



State of West Virginia Department of Homeland Security Division of Administrative Services 1124 Smith Street Charleston, WV 25301 (304) 558-2350



Additional Instructions to Vendors Submitting Bids

Bid Submission Deadline: Wednesday, September 25, 2024, at 10:30 AM EST.

If submitting a bid via mail or hand delivery, please deliver to:

West Virginia Department of Homeland Security Division of Administrative Services Attn: A. Erin Webb Reference: ARFQ DCR25*07 1124 Smith Street, 2nd Floor, Suite 2100 Charleston, WV 25301

Bid Opening Date and Time:

Bid Opening will be on Wednesday, September 25, 2024, at 11:00 AM EST.

Location:

West Virginia Department of Homeland Security Division of Administrative Services 1124 Smith Street, 2nd Floor, Suite 2100 Charleston, WV 25301

EXHIBIT A – Pricing Page ARFQ DCR2500000007 Genie GS – 1930, e-Drive, 110 V GS1930E1CE0001 or Equal

Section	Description	Make and Model if bidding an or Equal	Unit of Measure	Quantity	Unit Cost	Extended Cost
3.1.1	· ·	Genie GS – 1930, e-Drive, 110 V GS1930E1CE0001 or Equal	EA	1	\$ 18,882.21	\$ 18,882.21
			Overall T	otal Cost	\$	18,882.21

Vendor must complete and return this Pricing Page.

Any product or service not on the Agency provided Pricing Page will not be allowable. The State cannot accept an alternate Pricing Page, failure to use Exhibit A Pricing Page will lead to disqualification of vendor's bid. No future use of the Contract or any individual item is guaranteed or implied. A no bid entered in the Pricing Page will result in Vendor's bid being disqualified.

Vendor should type or electronically enter the information into the Pricing Page to prevent errors in the evaluation.

BIDDER /VENDOR INFORMATION:

L	·
Vendor Name:	The Charlotte Letter, LLC
Address:	301 N Crockett St Sherman, TX 75090
City, St. Zip:	Sherman, TX 75090
Phone No.:	(605) 690-9614
Email Address:	Kameron.brooks@thecharlotteletter.com

Vendor Signature: Kameron Brooks Date: September 16, 2024

ARFQ 0608 DCR2500000020 Electric Slab Scissor Lifts for Anthony Correctional Center and Jail

SPECIFICATIONS

- 1. PURPOSE AND SCOPE: The West Virginia Department of Homeland Security Division of Administrative Services (DAS) is soliciting bids on behalf of the West Virginia Division of Corrections and Rehabilitation (DCR) for Anthony Correctional Center and Jail to establish a contract for one time purchase of one Electric Slab Scissor Lift. The facility is located at 313 Anthony Center Drive, White Sulphur Springs, WV 24986.
- **2. DEFINITIONS:** Definitions can be found in Section 2 of the General Terms and Conditions. The terms listed below shall have the meanings assigned to them as follows:
 - **2.1** "Business Hours" means Monday Friday 8:00 AM to 5:00 PM EST excluding weekends and Federal and State holidays, which are as follows:
 - New Year's Day (January 1)
 - Martin Luther King Day (Third Monday in January)
 - President's Day (Third Monday in February)
 - Memorial Day (Last Monday in May)
 - Juneteenth (June 19)
 - West Virginia Day (June 20)
 - Independence Day (July 4)
 - Labor Day (First Monday in September)
 - Columbus Day (Second Monday in October)
 - Veterans Day (November 11)
 - Thanksgiving (Fourth Thursday in November)
 - Day After Thanksgiving (Fourth Friday in November)
 - Christmas Day (December 25)
 - **2.2** "Contract Items" means the list of items identified in Section 3.1 below and on the Pricing Page.
 - **2.3** "Pricing Page" means the schedule of prices, estimated order quantity, and totals contained in wvOASIS or attached hereto as Exhibit A and used to evaluate the Solicitation responses.
 - **2.4** "Solicitation" means the official notice of an opportunity to supply the State with goods or services that is published by the West Virginia Division of Administrative Services.

ARFQ 0608 DCR2500000020 Electric Slab Scissor Lifts for Anthony Correctional Center and Jail

3. GENERAL REQUIREMENTS:

3.1 Contract Items and Mandatory Requirements: Vendor shall provide Agency with the Contract Item listed below on a one-time basis. Contract Items must meet or exceed the mandatory requirements as shown below.

3.1.1 Contract Item 1: Genie GS – 1930, e-Drive, 110 V GS1930E1CE0001 or Equal

- **3.1.1.1** Vendor must provide a quantity of one (1) Genie GS 1930, E-Drive, 110 V GS1930E1CE0001 New Lift or Equal with the following features:
 - **3.1.1.1.1** Must have a working height maximum of 25 feet 3 inches in an indoor space.
 - **3.1.1.1.2** Must have a working height maximum of 20 feet 8 inches in an outdoor space.
 - 3.1.1.3 Must have a machine height at folding rails stowed of 7 feet 1 inches with a machine height at rails lowered stowed with 5 feet 11 inches. Must have a stowed machine length at 6 feet and a stowed extended machine length at 8 feet 11 inches.
 - **3.1.1.1.4** Must have a machine minimum width of 2 feet 6.2 inches with a machine wheelbase minimum of 4 feet 4 inches.
 - **3.1.1.1.5** Must have a minimum ground clearance for machine center with pothole guards retracted of 3.2 inches. Must have a minimum ground clearance for the machine with pothole guards deployed of 0.9 inches.
 - 3.1.1.1.6 Must have a platform with Folding rails, Half-height swing gate, Slide out extension deck, power to platform – no RCBO, AC power to platform, descent – tilt and motion alarm, diamond plat platform deck, dual led flashing beacons, electric horn, lanyard attachment points, platform control guard (PCON), platform load sense system, proportional drive and lift, and SmartLink dual zone control system. Must have a platform height max indoor of 19 feet 3 inches, platform height max outdoor of 14 feet 8 inches, platform height stowed of 3 feet 5 inches, platform length outside 5 feet 5 inches, platform length outside extended 8 feet 5 inches, slide-out platform extension deck length 2 feet 11.8 inches, platform width outside guardrail height 3 feet 7 inches, and platform width outside toeboard height 6 inches.
 - **3.1.1.1.7** A minimum of the standard power for Genie GS-1930

ARFQ 0608 DCR2500000020 Electric Slab Scissor Lifts for Anthony Correctional Center and Jail

Models as standard FLA flooded lead acid batteries, 24V DC (4x6V 210 Ah), and rear recessed charger receptacle with a hydraulic tank capacity (E-Drive) of 1 gallon.

- 3.1.1.1.8 A minimum chassis with auxiliary platform lowering, drivable at full height, dual front wheel sealed AC electric drive motors (E-Drive), lift tools spill guard (E-Drive), dual wheel multi-disc brakes, electric brake release (E-Drive), on board diagnostic system with battery charge indicator, pothole protection, side and rear fork pockets, solid non-marking tires, tech pro link connector, and tie-down and lifting points.
- 3.1.1.1.9 Must have a minimum of maximum platform occupancy in and out of 2/1, lift capacity of 500 pounds, lift capacity with extension deck extended of 250 pounds, maximum platform drive height of 19 feet and 3 inches, drive speed stowed at 2.5 mph, drive speed raised at 0.5 mph, gradeability stowed at 25%, turning radius inside and outside of 0/5 feet 1 inch, lifting speed raise 26 seconds, lifting speed lower 22 seconds, tilt sensor activation front to back of 3 degrees and 1.5 degrees for tilt sensor activation side to side, and tires solid non-marking for 12 x 4.5 inches.
- **3.1.1.1.10** Must have a minimum weight of 3,209 pounds, weight maximum of 3,354 pounds with adding all possible options, tire load maximum 1,483 pounds, tire contact pressure 165 psi, occupied floor pressure 287 psf.
- **3.1.1.111** Must have a minimum of sound pressure level with ground workstation < 70 dBA, sound pressure level with platform workstation < 70 dBa, and vibrations of <8 feet 2 inches/s²
- **3.1.2 Workmanship:** Lift shall be free from defects that may impair operation, safety, emissions, and serviceability, or detract from appearance.

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3.1.3 Alternative 'or Equal' Submission

3.1.3.1 A Vendor submitting an alternate brand item must provide alternate brand information and documentation with their bid response, i.e., brochures, pamphlets, product specs, MSDS sheets, etc. Failure to submit substitute brand information and documentation will result in the bid being disqualified.

4. CONTRACT AWARD:

- **4.1 Contract Award:** The Contract is intended to provide the Agency with a purchase price on all Contract Items. The Contract shall be awarded to the Vendor that provides the Contract Item meeting the required specifications for the lowest overall total cost as shown on the Pricing Page.
- **4.2 Pricing Page:** Vendor must complete the Pricing Page by providing unit cost for each contract service. A Vendor must complete the Pricing Page in their entirety as failure to do so will result in Vendor's bids being disqualified. A no bid entered on the Pricing Page will result in Vendor's bid being disqualified.

Any product or service not on the Agency provided Pricing Page will not be allowable. The state cannot accept alternate pricing pages, failure to use Exhibit A - Pricing Page could lead to disqualification of Vendor's bid.

The Pricing Page contains a list of the Contract Items and estimated purchase volume. The estimated purchase volume for each item represents the approximate volume of anticipated purchases only. No future use of the Contract or any individual item is guaranteed or implied.

Vendors shall electronically enter the information into the Pricing Page through wvOASIS, if available, or as an electronic document. In most cases, Vendor can request an electronic copy of the Pricing Page for bid purposes by sending an email request to the following email address: erin.a.webb@wv.gov

Confidentiality Policies and Information Security Accountability: Vendor agrees to adhere to the Confidentiality Policies and Information Security Accountability Requirements Which can be found at: https://www.state.wv.us/admin/purchase/privacy/ At the Agencies discretion, the Agency can require the Vendor and its employees to execute the Confidentiality Agreement.

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5. PAYMENT:

5.1 Payment: Vendor shall accept payment in accordance with the payment procedures of the State of West Virginia.

6. DELIVERY AND RETURN:

6.1 Shipment and Delivery: Vendor shall ship the Contract Items immediately after being awarded this Contract and receiving a purchase order or notice to proceed. Vendor shall deliver the Contract Item within 10 working days after receiving a purchase order or notice to proceed. Contract Item must be delivered to the Agency address below:

Anthony Correctional Center and Jail 313 Anthony Center Drive White Sulphur Springs, WV 24986

- **6.2 Late Delivery:** The Agency placing the order under this Contract must be notified in writing if the shipment of the Contract Item will be delayed for any reason. Any delay in delivery that could cause harm to an Agency will be ground for cancellation of the Contract, and/or obtaining the Contract Item from a third party.
- **6.3 Delivery Payment/Risk of Loss:** Vendor shall deliver the Contract Item F.O.B destination to the Agency's location
- 6.4 Return of Unacceptable Items: If Agency deems the Contract Item to be unacceptable, the Contract Item shall be returned to Vendor at Vendor's expense and with no restocking charge. The Vendor shall either arrange for the return within five (5) days of being notified that item is unacceptable or permit the Agency to arrange for the return and reimburse Agency for delivery expenses. If the original packaging cannot be utilized for the return, Vendor will supply the Agency with appropriate return packaging upon request. All returns of unacceptable items shall be F.O.B. Agency's location. The returned product shall either be replaced, or the Agency shall receive full credit or refund for the purchase price, at Agency's discretion.

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6.5 Return Due to Agency Error: Items ordered in error by the Agency will be returned for credit within 30 days of receipt, F.O.B. Vendor's location. Vendor shall not charge a restocking fee if returned products are in a resalable condition. Items shall be deemed to be in a resalable condition if they are unused and in the original packaging. Any restocking fee for an item not in a resalable condition shall be the lower of the Vendor's customary restocking fee or 5% of the total invoiced value of the returned item.

7 VENDOR DEFAULT:

- **7.1** The following shall be considered a Vendor default under this Contract.
 - **7.1.1** Failure to provide Contract Item in accordance with the requirements contained herein.
 - **7.1.2** Failure to comply with other specifications and requirements contained herein.
 - **7.1.3** Failure to comply with any laws, rules, and ordinances applicable to the Contract Services provided under this Contract.
 - **7.1.4** Failure to remedy deficient performance upon request.
- 7.2 The following remedies shall be available to the Agency upon default.
 - **7.2.1** Immediate cancellation of the Contract.
 - **7.2.2** Immediate cancellation of one or more release orders issued under this Contract.
 - **7.2.3** Any other remedies available in law or equity.

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8 MISCELLANEOUS:

8.1 Contract Manager: During its performance of this Contract, Vendor must designate and maintain a primary contract manager responsible for overseeing Vendor's responsibilities under this Contract. The Contract manager must be available during normal business hours to address any customer service or other issues related to this Contract. Vendor should list its Contract manager and his or her contact information below.

Contract Manager:	Kameron Brooks
Telephone Number:	(605) 690-9614
Fax Number:	
Email Address:	Kameron.brooks@thecharlotteletter.com

INSTRUCTIONS TO VENDORS SUBMITTING BIDS

- 1. REVIEW DOCUMENTS THOROUGHLY: The attached documents contain a solicitation for bids. Please read these instructions and all documents attached in their entirety. These instructions provide critical information about requirements that if overlooked could lead to disqualification of a Vendor's bid. All bids must be submitted in accordance with the provisions contained in these instructions and the Solicitation. Failure to do so may result in disqualification of Vendor's bid.
- 2. MANDATORY TERMS: The Solicitation may contain mandatory provisions identified by the use of the words "must," "will," and "shall." Failure to comply with a mandatory term in the Solicitation will result in bid disqualification.
- **2A. PREBID MEETING:** The item identified below shall apply to this Solicitation.

A pre-bid meeting will not be held prior to bid opening.

A Non-Mandatory PRE-BID meeting will be held at the following place and time:

A MANDATORY PRE-BID meeting will be held at the following place and time:

All Vendors submitting a bid must attend the mandatory pre-bid meeting. Failure to attend the mandatory pre-bid meeting shall result in disqualification of the Vendor's bid. No one individual is permitted to represent more than one vendor at the pre-bid meeting. Any individual that does attempt to represent two or more vendors will be required to select one vendor to which the individual's attendance will be attributed. The vendors not selected will be deemed to have not attended the pre-bid meeting unless another individual attended on their behalf. The required attribution of attendance to a single vendor should be addressed during the pre-bid but may occur at any time deemed appropriate by the Agency.

An attendance sheet provided at the pre-bid meeting shall serve as the official document verifying attendance. Any person attending the pre-bid meeting on behalf of a Vendor must list on the attendance sheet his or her name and the name of the Vendor he or she is representing.

Additionally, the person attending the pre-bid meeting should include the Vendor's E-Mail address, phone number, and Fax number on the attendance sheet. It is the Vendor's responsibility to locate the attendance sheet and provide the required information. Failure to complete the attendance sheet as required may result in disqualification of Vendor's bid.

All Vendors should arrive prior to the starting time for the pre-bid. Vendors who arrive after the starting time but prior to the end of the Prebid will be permitted to sign in but are charged with knowing all matters discussed at the Prebid.

Questions submitted at least five business days prior to a scheduled pre-bid will be discussed at the pre-bid meeting if possible. Any discussions or answers to questions at the pre-bid meeting are preliminary in nature and are non-binding. Official and binding answers to questions will be published in a written addendum to the Solicitation prior to bid opening.

3. VENDOR QUESTION DEADLINE: Vendors may submit questions relating to this Solicitation to the Agency Contact. Questions must be submitted in writing. All questions must be submitted on or before the date listed below and to the address listed below to be considered. A written response will be published in a Solicitation addendum if a response is possible and appropriate. Non-written discussions, conversations, or questions and answers regarding this Solicitation are preliminary in nature and are nonbinding.

Submitted emails should have the solicitation number in the subject line.

Question Submission Deadline:

Submit Questions to:

Email:

4. BID SUBMISSION: All bids must be submitted electronically through wvOASIS or signed and delivered by the Vendor to the Agency on or before the date and time of the bid opening. Any bid received by the Agency staff is considered to be in the possession of the Agency and will not be returned for any reason.

4A. BID SUBMISSION

A bid that is not submitted electronically through wvOASIS should contain the information listed below on the face of the envelope or the bid may be rejected by the Agency.

SEALED BID:
BUYER:
SOLICITATION NUMBER:
BID OPENING DATE:
BID OPENING TIME:
FAX NUMBER:

- 5. ADDENDUM ACKNOWLEDGEMENT: Changes or revisions to this Solicitation will be made by an official addendum issued by the Agency. Vendors should acknowledge receipt of all addenda issued with this Solicitation by completing an Addendum Acknowledgment Form, a copy of which is included herewith. Failure to acknowledge addenda may result in bid disqualification. The addendum acknowledgement should be submitted with the bid to expedite document processing.
- **6. BID FORMATTING:** Vendor should type or electronically enter the information onto its bid to prevent errors in the evaluation. Failure to type or electronically enter the information may result in bid disqualification.
- 7. ALTERNATE MODEL OR BRAND: Unless the box below is checked, any model, brand, or specification listed in this Solicitation establishes the acceptable level of quality only and is not intended to reflect a preference for, or in any way favor, a particular brand or vendor. Vendors may bid alternates to a listed model or brand provided that the alternate is at least equal to the model or brand and complies with the required specifications. The equality of any alternate being bid shall be determined by the State at its sole discretion. Any Vendor bidding an alternate model or brand should clearly identify the alternate items in its bid and should include manufacturer's specifications, industry literature, and/or any other relevant documentation demonstrating the equality of the alternate items. Failure to provide information for alternate items may be grounds for rejection of a Vendor's bid.

This Solicitation is based upon a standardized commodity. Vendors are expected to bid the standardized commodity identified. Failure to bid the standardized commodity will result in your firm's bid being rejected.

- **8. EXCEPTIONS AND CLARIFICATIONS:** The Solicitation contains the specifications that shall form the basis of a contractual agreement. Vendor shall clearly mark any exceptions, clarifications, or other proposed modifications in its bid. Exceptions to, clarifications of, or modifications of a requirement or term and condition of the Solicitation may result in bid disqualification.
- **9. REGISTRATION:** Prior to Contract award, the apparent successful Vendor must be properly registered with the Agency and must have paid the \$125 fee, if applicable.
- 10. UNIT PRICE: Unit prices shall prevail in cases of a discrepancy in the Vendor's bid.
- 11. ELECTRONIC FILE ACCESS RESTRICTIONS: Vendor must ensure that its submission in wvOASIS can be accessed and viewed by the Agency staff immediately upon bid opening. The Agency will consider any file that cannot be immediately access and viewed at the time of the bid opening (such as, encrypted files, password protected files, or incompatible files) to be blank or incomplete as context requires, and therefore unacceptable. A vendor will not be permitted to unencrypt files, remove password protections, or resubmit documents after bid opening to make a file viewable if those documents are required with the bid. A Vendor may be required to provide document passwords or removed access restrictions to allow the Agency to print or electronically save documents provided that those documents are viewable by the Agency prior to obtaining the password or removing the access restriction.

- 12. NON-RESPONSIBLE: The Director of Administrative Services reserves the right to reject the bid of any vendor as non-responsible, when the Director determines that the vendor submitting the bid does not have the capability to fully perform or lacks the integrity and reliability to assure good-faith performance.
- 13. ACCEPTANCE/REJECTION: The State may accept or reject any bid in whole, or in part.
- 14. YOUR SUBMISSION IS A PUBLIC DOCUMENT: Vendor's entire response to the Solicitation and the resulting Contract are public documents. As public documents, they will be disclosed to the public following the bid/proposal opening or award of the contract, Freedom of Information Act in West Virginia Code §§ 29B-1-1 et seq.

DO NOT SUBMIT MATERIAL YOU CONSIDER TO BE CONFIDENTIAL, A TRADE SECRET, OR OTHERWISE NOT SUBJECT TO PUBLIC DISCLOSURE.

Submission of any bid, proposal, or other document to the Agency constitutes your explicit consent to the subsequent public disclosure of the bid, proposal, or document. The Agency will disclose any document labeled "confidential," "proprietary," "trade secret," "private," or labeled with any other claim against public disclosure of the documents, to include any "trade secrets" as defined by West Virginia Code § 47-22-1 et seq. All submissions are subject to public disclosure without notice.

GENERAL TERMS AND CONDITIONS:

- 1. CONTRACTUAL AGREEMENT: Issuance of an Award Document signed by the Agency and approved as to form by the Attorney General's office, if required, constitutes acceptance of this Contract made by and between the State of West Virginia and the Vendor. Vendor's signature on its bid signifies Vendor's agreement to be bound by and accept the terms and conditions contained in this Contract.
- **2. DEFINITIONS:** As used in this Solicitation/Contract, the following terms shall have the meanings attributed to them below. Additional definitions may be found in the specifications included with this Solicitation/Contract.
 - **2.1. "Agency"** or "**Agencies"** means the agency, board, commission, or other entity of the State of West Virginia that is identified on the first page of the Solicitation or any other public entity seeking to procure goods or services under this Contract.
 - **2.2.** "Bid" or "Proposal" means the vendors submitted response to this solicitation.
 - **2.3.** "Contract" means the binding agreement that is entered into between the State and the Vendor to provide the goods or services requested in the Solicitation.
 - **2.4. "Director"** means the Director of the West Virginia Division of Administrative Services.
 - **2.5. "Award Document"** means the document signed by the Agency that identifies the Vendor as the contract holder.
 - **2.6. "Solicitation"** means the official notice of an opportunity to supply the State with goods or services.
 - **2.7.** "State" means the State of West Virginia and/or any of its agencies, commissions, boards, etc. as context requires.
 - **2.8. "Vendor"** or "**Vendors"** means any entity submitting a bid in response to the Solicitation, the entity that has been selected as the lowest responsible bidder, or the entity that has been awarded the Contract as context requires.

CONTRACT TERM; RENEWAL; EXTENSION: The term of this Contract shall be determined in accordance with the category that has been identified as applicable to this Contract below: **Term Contract** Initial Contract Term: This Contract becomes effective on the date indicated on the awarded contract and extends for a period of year(s). Renewal Term: This Contract may be renewed upon the mutual written consent of the Agency, and the Vendor. Any request for renewal should be delivered to the Agency thirty (30) days prior to the expiration date of the initial contract term or appropriate renewal term. A Contract renewal shall be in accordance with the terms and conditions of the original contract. Unless otherwise specified below, renewal of this Contract is limited to successive one (1) year periods or multiple renewal periods of less than one year, provided that the multiple renewal periods do not exceed the total number of months available in all renewal years combined. Automatic renewal of this Contract is prohibited. Alternate Renewal Term – This contract may be renewed for year periods or shorter periods successive provided that they do not exceed the total number of months contained in all available renewals. Automatic renewal of this Contract is prohibited. Renewals must be approved by the Vendor and Agency. **Delivery Order Limitations:** In the event that this contract permits delivery orders, a delivery order may only be issued during the time this Contract is in effect. Any delivery order issued within one year of the expiration of this Contract shall be effective for one year from the date the delivery order is issued. No delivery order may be extended beyond one year after this Contract has expired. Fixed Period Contract: This Contract becomes effective upon Vendor's receipt of the notice to proceed and must be completed within days. Fixed Period Contract with Renewals: This Contract becomes effective upon Vendor's receipt of the notice to proceed and part of the Contract more fully described in the attached specifications must be completed within days. Upon completion of the work covered by the preceding sentence, the vendor agrees that maintenance, monitoring, or warranty services will be provided for ______ year(s) thereafter. One Time Purchase: The term of this Contract shall run from the issuance of the Award

Other: See attached.

extend for more than one fiscal year.

4. NOTICE TO PROCEED: Vendor shall begin performance of this Contract immediately upon receiving notice to proceed unless otherwise instructed by the Agency. Unless otherwise specified, the fully executed Award Document will be considered notice to proceed.

Document until all of the goods contracted for have been delivered, but in no event will this Contract

5. QUANTITIES: The quantities required under this Contract shall be determined in accordance with the category that has been identified as applicable to this Contract below.

Open End Contract: Quantities listed in this Solicitation are approximations only, based on estimates supplied by the Agency. It is understood and agreed that the Contract shall cover the quantities actually ordered for delivery during the term of the Contract, whether more or less than the quantities shown.

Service: The scope of the service to be provided will be more clearly defined in the specifications included herewith.

Combined Service and Goods: The scope of the service and deliverable goods to be provided will be more clearly defined in the specifications included herewith.

One Time Purchase: This Contract is for the purchase of a set quantity of goods that are identified in the specifications included herewith. Once those items have been delivered, no additional goods may be procured under this Contract without an appropriate change order approved by the Vendor, Agency, and Attorney General's office.

6. REQUIRED DOCUMENTS: All of the items checked below must be provided to the Agency by the Vendor as specified below.

PERFORMANCE BOND: The apparent successful Vendor shall provide a performance bond in the amount of 100% of the contract value. The performance bond must be received by the Agency prior to Contract award.

LABOR/MATERIAL PAYMENT BOND: The apparent successful Vendor shall provide a labor/material payment bond in the amount of 100% of the Contract value. The labor/material payment bond must be received by the Agency prior to Contract award.

MAINTENANCE BOND: The apparent successful Vendor shall provide a two (2) year maintenance bond covering the roofing system. The maintenance bond must be issued and delivered to the Agency prior to Contract award.

LICENSE(S) / CERTIFICATIONS / PERMITS: In addition to anything required under the Section of the General Terms and Conditions entitled Licensing, the apparent successful Vendor shall furnish proof of the following licenses, certifications, and/or permits upon request and in a form acceptable to the State. The request may be prior to or after the contract award at the State's sole discretion.
The apparent successful Vendor shall also furnish proof of any additional licenses or certifications contained in the specifications regardless of whether or not that requirement is listed above.
7. INSURANCE: The apparent successful Vendor shall furnish proof of the insurance identified by a checkmark below and must include the State as an additional insured on each policy prior to Contract award. The insurance coverage identified below must be maintained throughout the life of this contract. Thirty (30) days prior to the expiration of the insurance policies Vendor shall provide the Agency with proof that the insurance mandated herein has been continued. Vendor must also provide Agency with immediate notice of any changes in its insurance policies, including but not limited to, policy cancelation, policy reduction, or change in insurers. The apparent successful Vendor shall also furnish proof of any additional insurance requirements contained in the specifications prior to Contract award regardless of whether or not that insurance requirement is listed in this section.

Vendor must maintain:	
Commercial General Liability Insurance in at least an amount per occurrence.	t of:
Automobile Liability Insurance in at least an amount of: occurrence.	per
Professional/Malpractice/Errors and Omission Insurance in a per occurrence. Notwithstan not required to list the State as an additional insured for this type	nding the forgoing, Vendor's are
Commercial Crime and Third-Party Fidelity Insurance in an per occurrence.	amount of:
Cyber Liability Insurance in the amount of:	per occurrence.
Builders Risk Insurance in an amount equal to 100% of the amount	ount of the Contract.
Pollution Insurance in the amount of:	per occurrence.
Aircraft Liability in the amount of:	per occurrence.

8. WORKERS' COMPENSATION INSURANCE: The apparent successful Vendor shall comply with laws relating to workers' compensation, shall maintain workers' compensation insurance when required, and shall furnish proof of workers' compensation insurance upon request.

9. LIQUIDATED DAMAGES: This clause shall in no way be considered exclusive and shall not limit the State or Agency's right to pursue any other available remedy. Vendor shall pay liquidated damages in the amount specified below or as described in the specifications:

for

Liquidated Damages Contained in the Specifications

- 10. ACCEPTANCE: Vendor's signature on its bid, or on the certification and signature page, constitutes an offer to the State that cannot be unilaterally withdrawn, signifies that the product or service proposed by vendor meets the mandatory requirements contained in the Solicitation for that product or service, unless otherwise indicated, and signifies acceptance of the terms and conditions contained in the Solicitation unless otherwise indicated.
- 11. PRICING: The pricing set forth herein is firm for the life of the Contract, unless specified elsewhere within this Solicitation/Contract by the State. A Vendor's inclusion of price adjustment provisions in its bid, without an express authorization from the State in the Solicitation to do so, may result in bid disqualification. Notwithstanding the foregoing, Vendor must extend any publicly advertised sale price to the State and invoice at the lower of the contract price or the publicly advertised sale price.
- 12. PAYMENT IN ARREARS: Payment in advance is prohibited under this Contract. Payment may only be made after the delivery and acceptance of goods or services. The Vendor shall submit invoices, in arrears.
- 13. PAYMENT METHODS: Vendor must accept payment by electronic funds transfer or P-Card. (The State of West Virginia's Purchasing Card program, administered under contract by a banking institution, processes payment for goods and services through state designated credit cards.)
- 14. ADDITIONAL FEES: Vendor is not permitted to charge additional fees or assess additional charges that were not either expressly provided for in the solicitation published by the State of West Virginia or included in the unit price or lump sum bid amount that Vendor is required by the solicitation to provide. Including such fees or charges as notes to the solicitation may result in rejection of vendor's bid. Requesting such fees or charges be paid after the contract has been awarded may result in cancellation of the contract.
- **15. TAXES:** The Vendor shall pay any applicable sales, use, personal property or any other taxes arising out of this Contract and the transactions contemplated thereby. The State of West Virginia is exempt from federal and state taxes and will not pay or reimburse such taxes.
- **16. FUNDING:** This Contract shall continue for the term stated herein, contingent upon funds being appropriated by the Legislature or otherwise being made available. In the event funds are not appropriated or otherwise made available, this Contract becomes void and of no effect beginning on July 1 of the fiscal year for which funding has not been appropriated or otherwise made available.

- 17. CANCELLATION: The State reserves the right to cancel this Contract immediately upon written notice to the vendor if the materials or workmanship supplied do not conform to the specifications contained in the Contract. The Agency may also cancel any purchase or Contract upon 30 days written notice to the Vendor.
- **18. TIME:** Time is of the essence with regard to all matters of time and performance in this Contract.
- 19. APPLICABLE LAW: This Contract is governed by and interpreted under West Virginia law without giving effect to its choice of law principles. Any information provided in specification manuals, or any other source, verbal or written, which contradicts or violates the West Virginia Constitution, West Virginia Code or West Virginia Code of State Rules is void and of no effect.
- **19A. VENUE:** All legal actions for damage brought by Vendor against the State shall be brought in the West Virginia Claims Commission. Other causes of action must be brought in the West Virginia court authorized by statute to exercise jurisdiction over it.
- **20. COMPLIANCE WITH LAWS:** Vendor shall comply with all applicable federal, state, and local laws, regulations, and ordinances. By submitting a bid, Vendor acknowledges that it has reviewed, understands, and will comply with all applicable laws, regulations, and ordinances. Vendor shall notify all subcontractors providing commodities or services related to this Contract that as subcontractors, they too are required to comply with all applicable laws, regulations, and ordinances.
- 21. ARBITRATION: Any references made to arbitration contained in this Contract, Vendor's bid, or in any American Institute of Architects documents pertaining to this Contract are hereby deleted, void, and of no effect.
- **22. MODIFICATIONS:** This writing is the parties' final expression of intent. Notwithstanding anything contained in this Contract, to the contrary, no modification of this Contract shall be binding without mutual written consent of the Agency and the Vendor.
- 23. WAIVER: The failure of either party to insist upon a strict performance of any of the terms or provision of this Contract, or to exercise any option, right, or remedy herein contained, shall not be construed as a waiver or a relinquishment for the future of such term, provision, option, right, or remedy, but the same shall continue in full force and effect. Any waiver must be expressly stated in writing and signed by the waiving party.
- 24. SUBSEQUENT FORMS: The terms and conditions contained in this Contract shall supersede any and all subsequent terms and conditions which may appear on any form documents submitted by Vendor to the Agency such as price lists, order forms, invoices, sales agreements, or maintenance agreements, and includes internet websites or other electronic documents. Acceptance or use of Vendor's forms does not constitute acceptance of the terms and conditions contained thereon.
- **25. ASSIGNMENT:** Neither this Contract nor any monies due, or to become due hereunder, may be assigned by the Vendor without the express written consent of the Agency and any other government agency or office that may be required to approve such assignments.

- **26. WARRANTY:** The Vendor expressly warrants that the goods and/or services covered by this Contract will: (a) conform to the specifications, drawings, samples, or other description furnished or specified by the Agency; (b) be merchantable and fit for the purpose intended; and (c) be free from defects in material and workmanship.
- **27. STATE EMPLOYEES:** State employees are not permitted to utilize this Contract for personal use and the Vendor is prohibited from permitting or facilitating the same.
- 28. PRIVACY, SECURITY, AND CONFIDENTIALITY: The Vendor agrees that it will not disclose to anyone, directly or indirectly, any such personally identifiable information or other confidential information gained from the Agency, unless the individual who is the subject of the information consents to the disclosure in writing or the disclosure is made pursuant to the Agency's policies, procedures, and rules. Vendor further agrees to comply with the Confidentiality Policies and Information Security Accountability Requirements, set forth in: http://www.state.wv.us/admin/purchase/privacy/default.html

28A. CONFIDENTIALITY POLICIES AND INFORMATION SECURITY

ACCOUNTABILITY: The Vendor agrees to adhere to the Confidentiality Policies and Information Accountability Requirements set forth in the link below. At the Agencies sole discretion, the Agency can require the Vendor and its employees to execute the confidentiality agreement. http://www.state.wv.us/admin/purchase/privacy/default.html

29. YOUR SUBMISSION IS A PUBLIC DOCUMENT: Vendor's entire response to the Solicitation and the resulting Contract are public documents. As public documents, they will be disclosed to the public following the bid/proposal opening or award of the contract, as required by the competitive bidding laws of the State of West Virginia and the Freedom of Information Act West Virginia Code §§ 29B-1-1 et seq.

DO NOT SUBMIT MATERIAL YOU CONSIDER TO BE CONFIDENTIAL, A TRADE SECRET, OR OTHERWISE NOT SUBJECT TO PUBLIC DISCLOSURE.

Submission of any bid, proposal, or other document to the Agency constitutes your explicit consent to the subsequent public disclosure of the bid, proposal, or document. The Agency will disclose any document labeled "confidential," "proprietary," "trade secret," "private," or labeled with any other claim against public disclosure of the documents, to include any "trade secrets" as defined by West Virginia Code § 47-22-1 et seq. All submissions are subject to public disclosure without notice.

30. LICENSING: In accordance with applicable law, Vendor must be licensed and in good standing in accordance with any and all state and local laws and requirements by any state or local agency of West Virginia, including, but not limited to, the West Virginia Secretary of State's Office, the West Virginia Tax Department, West Virginia Insurance Commission, or any other state agency or political subdivision. Obligations related to political subdivisions may include, but are not limited to, business licensing, business and occupation taxes, inspection compliance, permitting, etc. Upon request, the Vendor must provide all necessary releases to obtain information to enable the Agency to verify that the Vendor is licensed and in good standing with the above entities. Vendor shall notify all subcontractors providing commodities or services related to this Contract that as subcontractors, they too are required to be licensed, in good standing, and up to date on all state and local obligations as described in this section.

- 31. ANTITRUST: In submitting a bid to, signing a contract with, or accepting an Award Document from any agency of the State of West Virginia, the Vendor agrees to convey, sell, assign, or transfer to the State of West Virginia all rights, title, and interest in and to all causes of action it may now or hereafter acquire under the antitrust laws of the United States and the State of West Virginia for price fixing and/or unreasonable restraints of trade relating to the particular commodities or services purchased or acquired by the State of West Virginia. Such assignment shall be made and become effective at the time the purchasing agency tenders the initial payment to Vendor.
- 32. VENDOR CERTIFICATIONS: By signing its bid or entering into this Contract, Vendor certifies (1) that its bid or offer was made without prior understanding, agreement, or connection with any corporation, firm, limited liability company, partnership, person or entity submitting a bid or offer for the same material, supplies, equipment or services; (2) that its bid or offer is in all respects fair and without collusion or fraud; (3) that this Contract is accepted or entered into without any prior understanding, agreement, or connection to any other entity that could be considered a violation of law; and (4) that it has reviewed this Solicitation in its entirety; understands the requirements, terms and conditions, and other information contained herein. Vendor's signature on its bid or offer also affirms that neither it nor its representatives have any interest, nor shall acquire any interest, direct or indirect, which would compromise the performance of its services hereunder. Any such interests shall be promptly presented in detail to the Agency. The individual signing this bid or offer on behalf of Vendor certifies that he or she is authorized by the Vendor to execute this bid or offer, or any documents related thereto on

Vendor's behalf: that he or she is authorized to bind the Vendor in a contractual relationship; and that, to the best of his or her knowledge, the Vendor has properly registered with any State agency that may require registration.

33. **VENDOR RELATIONSHIP:** The relationship of the Vendor to the State shall be that of an independent contractor and no principal-agent relationship or employer-employee relationship is contemplated or created by this Contract. The Vendor as an independent contractor is solely liable for the acts and omissions of its employees and agents. Vendor shall be responsible for selecting, supervising, and compensating any and all individuals employed pursuant to the terms of this Solicitation and resulting contract. Neither the Vendor, nor any employees or subcontractors of the Vendor, shall be deemed to be employees of the State for any purpose whatsoever. Vendor shall be exclusively responsible for payment of employees and contractors for all wages and salaries, taxes, withholding payments, penalties, fees, fringe benefits, professional liability insurance premiums, contributions to insurance and pension, or other deferred compensation plans, including but not limited to, Workers' Compensation and Social Security obligations, licensing fees, etc. and the filing of all necessary documents, forms, and returns pertinent to all of the foregoing. Vendor shall hold harmless the State and shall provide the State and Agency with a defense against any and all claims including, but not limited to, the foregoing payments, withholdings, contributions, taxes, Social Security taxes, and employer income tax returns.

- 34. INDEMNIFICATION: The Vendor agrees to indemnify, defend, and hold harmless the State and the Agency, their officers, and employees from and against: (1) Any claims or losses for services rendered by any subcontractor, person, or firm performing or supplying services, materials, or supplies in connection with the performance of the Contract; (2) Any claims or losses resulting to any person or entity injured or damaged by the Vendor, its officers, employees, or subcontractors by the publication, translation, reproduction, delivery, performance, use, or disposition of any data used under the Contract in a manner not authorized by the Contract, or by Federal or State statutes or regulations; and (3) Any failure of the Vendor, its officers, employees, or subcontractors to observe State and Federal laws including, but not limited to, labor and wage and hour laws.
- 35. NO DEBT CERTIFICATION: In accordance with West Virginia Code, the State is prohibited from awarding a contract to any bidder that owes a debt to the State or a Political subdivision of the State. By submitting a bid, or entering into a contract with the State, Vendor is affirming that (1) for construction contracts, the vendor is not in default on any monetary obligation owed to the State or a Political subdivision of the state, and (2) for all other contracts, that neither vendor nor any related party owe a debt as defined above and that neither Vendor nor any related party are in employer default as defined in the statute cited above unless the debt or employer default is permitted under the statute.
- **36. CONFLICT OF INTEREST:** Vendor, its officers or members or employees, shall not presently have or acquire an interest, direct or indirect, which would conflict with or compromise the performance of its obligations hereunder. Vendor shall periodically inquire of its officers, members, and employees to ensure that a conflict of interest does not arise. Any conflict of interest discovered shall be promptly presented in detail to the Agency.
- **37. REPORTS:** Vendor shall provide the Agency with the following reports identified by a checked box below:

Such reports as the Agency may request. Requested reports may include, but are not limited to, quantities purchased, agencies utilizing the contract, total contract expenditures by agency, etc.

Quarterly reports detailing the total quantity of purchases in units and dollars, along with a listing of purchases by agency. Quarterly reports should be delivered to the Agency.

38. BACKGROUND CHECK: In accordance with W. Va. Code § 15-2D-3, the State reserves the right to prohibit a service provider's employees from accessing sensitive or critical information or to be present at the Capital complex based upon results addressed from a criminal background check. The service provider is responsible for any costs associated with the fingerprint based state and federal background inquiry. Upon award the service provider shall submit a list of all persons who will be physically present and working at the Capital complex to the Director of the Division of Protective Services for purposes of verifying compliance with this provision. The State reserves the right to prohibit a service provider's employees from accessing sensitive or critical information or to be present at the Capital complex based upon results addressed from a criminal background check. Service providers should contact the West Virginia Division of Protective Services by phone at (304) 558-9911 for more information.

DESIGNATED CONTACT: Vendor appoints the individual identified in this Section as the Contract Administrator and the initial point of contact for matters relating to this Contract.

Kameron Brooks, CEO				
(Name, Title)				
Kameron Brooks, CEC)			
(Printed Name 301 N Crockett St She	and rman, TX	Title) X 75090		
(Address)				
(605) 690-9614				
(Phone Number) / (Kameron.brooks@theo		,		
(E-mail address)				

CERTIFICATION AND SIGNATURE: By signing below, or submitting documentation through wvOASIS, I certify that I have reviewed this Solicitation in its entirety; that I understand the requirements, terms and conditions, and other information contained herein; that this bid, offer or proposal constitutes an offer to the State that cannot be unilaterally withdrawn; that the product or service proposed meets the mandatory requirements contained in the Solicitation for that product or service, unless otherwise stated herein; that I we be terms and conditions contained in the Solicitation, unless otherwise stated herein; that I am submitting this bid, offer or proposal for review and consideration; that I am authorized by the vendor to execute and submit this bid, offer, or proposal, or any documents related thereto on vendor's behalf; that I am authorized to bind the vendor in a contractual relationship; and that to the best of my knowledge, the vendor has properly registered with any State agency that may require registration.

By signing below, I further certify that I understand that this Contract is subject to the provisions of West Virginia code and rules and applicable adopted procedures; therefore, purchases and contracts violating West Virginia Code and rules are void and of no effect.

```
The Charlotte Letter, LLC
(Company)

**Kameron Brooks** Kameron Brooks, CEO
(Authorized Signature) Representative Name, Title)

Kameron Brooks, CEO
(Printed Name & Title of Authorized Representative)

September 16, 2024
(Date)

(605) 690-9614
(Phone Number) (Fax Number)
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Revised 04-17-2024 - WVDCR

ADDENDUM ACKNOWLEDGEMENT FORM

SOLICITATION NO.:

Instructions: Please acknowledge receipt of all addenda issued with this solicitation by completing this addendum acknowledgment form. Check the box next to each addendum received and sign below. Failure to acknowledge addenda may result in bid disqualification. Acknowledgment: I hereby acknowledge receipt of the following addenda and have made the necessary revisions to my proposal, plans and/or specification, etc.

Addendum Numbers Received:

(Check the box next to each addendum received)

Addendum No. 5

Addendum No. 1	Addendum No. 6
Addendum No. 2	Addendum No. 7
Addendum No. 3	Addendum No. 8
Addendum No. 4	Addendum No. 9

I understand that failure to confirm the receipt of addenda may be cause for rejection of this bid. I further understand that any verbal representation made or assumed to be made during any oral discussion held between Vendor's representatives and any state personnel is not binding. Only the information issued in writing and added to the specifications by an official addendum is binding.

Addendum No. 10

The Charlotte Le	ter, LLC	
Company		
Kameron Brooks	Kameron Brooks	
Authorized	Signature	
September 16, 202	4	
Date		

NOTE: This addendum acknowledgement should be submitted with the bid to expedite document processing.